

**New District Communications/Messaging System
Infinite Campus Messenger with Voice (Shout Point)**

It is important that our district quickly communicate information to parents and guardians, especially during an emergency. In response to this critical need, Terrell ISD will launch additional communication tools using our current student information system.

Campus Messenger with Voice, powered by ShoutPoint, uses TISD Infinite Campus system data to immediately distribute critical, large volume calls. Infinite Campus integration ensures the most current telephone numbers are used to immediately make calls.

ShoutPoint technology is high-volume call routing through call centers located across the United States via voice-over Internet protocol or VOIP service. This service provides dedicated ports and allows the district the ability to prioritize emergency traffic when needed.

With this new solution, the district will be able to distribute urgent messages, as well as normal daily voicemail communications such as attendance dialing, behavior incidents and other district-specific notices without hardware and long distance charges.

Current, accurate student household information will be critical to the success of this communication solution.

Messenger requires no extra hardware, no uploading data for TISD.

Emergency
Attendance
Teachers
Behavior

Missing Assignments
Failing Grade
Normal/Daily Info/Notices
High Priority

For each of your TISD students, is your contact information, i.e., home phone, work phone, cell phone, personal email, work email, etc. Your current contact information is available on your portal account.

Please contact Pam Stevens, 972-551-0893, pam.stevens@terrellisd.org, for more information or questions.